
Meeting: Social Care Health and Housing Overview and Scrutiny Committee
Date: 29 July 2013
Subject: The Francis Report
Report of: John Rooke, Chief Operating Officer, Bedfordfordshire Clinical Commissioning Group
Summary: The report sets out the approach being taken by Bedfordshire Clinical Commissioning Group in adopting and implementing the recommendations of the Francis report following the inquiry into events at Mid Staffordshire NHS Foundation Trust.

Advising Officer: John Rooke, Chief Operating Officer, Bedfordshire Clinical Commissioning Group
Contact Officer:
Public/Exempt: Public
Wards Affected: All
Function of: Council

CORPORATE IMPLICATIONS

Council Priorities:

1.
 - Promote health and wellbeing and protecting the vulnerable.
 - Great Universal Services

Financial:

2. Not applicable

Legal:

3. Not applicable.

Risk Management:

4. Not applicable

Staffing (including Trades Unions):

5. Not Applicable

Equalities/Human Rights:

6. The CCG has a statutory duty to publish equality objectives and to meet the requirements of the Public Sector Equality Duty (PSED). One of the core programmes to implement the Francis Report, noted in the report, is its Equality & Diversity Strategy.

Public Health

7. The delivery of improved health outcomes, through the Bedfordshire Plan for Patients, including prevention and reductions in mortality and morbidity is one of the core programmes that supports implementation of the Francis Report.

Community Safety:

8. Not Applicable.

Sustainability:

9. Not Applicable..

Procurement:

10. Not applicable.

RECOMMENDATION(S):

The Committee is asked to:-

1. **Note the approach taken by Bedfordshire Clinical Commissioning Group to implement the recommendations of the Francis Report.**

Background

11. The report by Robert Francis QC sets out 190 recommendations following the inquiry into the failures at Mid Staffordshire NHS Foundation Trust.
12. The key themes of the report are;
- Values and Standards
 - Openness, transparency and candour
 - Leadership
 - Compassion and care
 - Information

Government Response

13. The Government published its initial response in Feb 13. It grouped the actions to implement the report into 5 headings
1. Preventing Problems
 2. Detecting Problems Quickly
 3. Taking action promptly
 4. Ensuring Robust Accountability
 5. Ensuring staff are trained and motivated

BCCG Approach

14. BCCG recognises that the appropriate response to the Francis report is not to develop a detailed, separate, action plan or programme. The culture change and leadership needed to implement the findings requires an organisational development approach, starting with the development of the CCGs Board, its leaders and staff.
15. The CCG has mapped the findings to its main work programmes such that the recommendations are embedded within core day to day business. The attached paper sets out in more detail the approach being taken and how the recommendations relate to the CCG.

The main work programmes are;

- Bedfordshire Plan for Patients (delivering improved outcomes)
- Quality work programme (focus on patient safety and quality)
- Patient & Public Engagement Strategy (engagement and information for patients and public)
- Equality & Diversity Strategy (delivering the equality objectives)
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Organisational Development Plan (changing culture, leadership and developing skilled staff)

Conclusion and Next Steps

16. The next steps are for each work programme to ensure that it has reviewed its objectives to adopt any relevant Francis recommendation and to begin to report progress as part of routine business. A local assurance process will ensure this is done consistently
17. The government will publish a more detailed response to the Francis report in the autumn and this is likely to give more specific guidance of NHS organisations in implementing their responses.

Appendices

Appendix A BCCG Plans to implement the recommendations of the Frances Report